



Feltem Telecom Ltd.

RC: 7809722

also operating as
Riverside Telecommunication Ltd.
RC: 1993919

COMPANY PROFILE

Global Reach Limitless Conectivity.

Feltem Telecommunication Limited provides innovative and reliable **Voice Call Termination** and **SMS Termination** services that support seamless connectivity between telecommunications operators, service providers, and enterprise clients worldwide.



VOICE CALL
TERMINATION



SMS
TERMINATION



WHOLESALE
TELECOM
SOLUTIONS



INTERCONNECT
SERVICES



INTERNATIONAL
CARRIER
SERVICES



BILLING &
RECONCILIATION
SERVICES

INTERNATIONAL
DATA ACCESS LICENCE

IDA/003/25



DATE OF INCORPORATION

8th August, 2024



RC NUMBER

RC 7809722



LICENSED BY

NIGERIAN COMMUNICATIONS
COMMISSION (NCC)



www.feltemtelecom.com



contact@feltemtelecom.com



[feltemtelcomofficial](https://www.instagram.com/feltemtelcomofficial)

GLOBAL REACH LIMITLESS CONNECTIVITY

1 INTRODUCTION



As the **telecommunications industry** continues to play a **vital role** in connecting businesses, communities, and economies across the globe.



As communication demands continue to evolve, telecom operators, carriers, and enterprise customers require dependable partners capable of delivering **high-quality voice and messaging solutions** efficiently and cost-effectively.



Feltem Telecom Limited was set up to bridge the inherent gaps in interconnect with guaranteed quality of service rival to none. We have a **robust network infrastructure** with point of interconnection at strategic locations to maximize traffic distribution. Our team of network engineers are some of the **best in the industry** with sound practical experience. We pride ourselves in delivering **excellent customer experience** for our partners across the world with a world class **24/7 network operating center (NOC)**.



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2 CORPORATE OVERVIEW

Feltem Telecommunication Limited is a Nigerian telecommunications company specializing in:

- ✓ Voice Call Termination
- ✓ SMS Termination
- ✓ Wholesale Telecom Solutions
- ✓ International Carrier Services
- ✓ Telecom Interconnect Solutions



We operate as a Business-to-Business (B2B) provider, delivering reliable communication services to carriers, operators, aggregators, and enterprise customers.



OUR OBJECTIVE

Our objective is to provide adequate, reliable and efficient network connectivity for our partners. We aim to minimize frauds in interconnect stemming from call masking by providing near real-time CDR processing, creating nearer traffic drop-off points of Interconnect, utilizing a wider range of codes to reduce transcoding, and/or deliver it at the nearest drop-off point for improved call quality.



KEY SUCCESS FACTORS

- ✓ Strong Technical Experience.
- ✓ Effective Management and Leadership.
- ✓ Global Best in Class Switching System and Network Infrastructure.
- ✓ Strong Relationship with Telecom Operators within and Outside Nigeria.



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OUR VISION



To become a **trusted** global telecommunications partner recognized for delivering **reliable**, **innovative**, and **high-quality voice and messaging solutions.**

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OUR MISSION



To provide world-class voice and SMS termination services through quality network partnerships, advanced routing solutions, and exceptional customer service.

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OUR CORE VALUES



INTEGRITY

We conduct our business with honesty, transparency, and professionalism.



EXCELLENCE

We continuously strive to exceed expectations through superior service delivery.



INNOVATION

We embrace technology and best practices to improve our services.



RELIABILITY

We are committed to delivering dependable and consistent communication solutions.



CUSTOMER FOCUS

Our clients' success is at the center of everything we do.

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WHAT WE DO & OUR SERVICES



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We provide reliable Voice, SMS, and Telecom Interconnect services to telecom operators, international carriers, aggregators, and enterprise customers through efficient routing, quality partnerships, and proactive service management.



VOICE CALL TERMINATION

High-quality local and international voice termination services.

FEATURES:

- ✓ International Voice Termination
- ✓ Wholesale Voice Services
- ✓ Premium Voice Routes
- ✓ Competitive Rates
- ✓ Reliable Call Quality
- ✓ Efficient Traffic Routing
- ✓ Carrier Interconnect Solutions



SMS TERMINATION

Secure and reliable message delivery across multiple destinations.

FEATURES:

- ✓ International SMS Termination
- ✓ Bulk SMS Routing
- ✓ Enterprise Messaging Solutions
- ✓ High Delivery Rates
- ✓ Competitive Pricing



BILLING & RECONCILIATION

Accurate, transparent, and efficient traffic billing and settlement solutions.

FEATURES:

- ✓ Interconnect Billing Management
- ✓ Traffic Reconciliation
- ✓ Revenue Assurance Support
- ✓ Dispute Resolution Processes
- ✓ Detailed Usage Reporting
- ✓ Settlement Management
- ✓ Financial Transparency



GLOBAL REACH
Limitless connectivity.
Anywhere, anytime.



PREMIUM VOICE ROUTES
High quality routes for
crystal clear calls.



RELIABLE SMS DELIVERY
Fast, secure & high
delivery rates.



BILLING & RECONCILIATION
Accurate billing.
Transparent settlement.



SECURE OPERATIONS
Advanced systems for
reliable operations.



24/7 SUPPORT
Our team is always
here for you.

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WHY FELTEM TELECOM

We deliver reliable connectivity, exceptional service, and lasting value to help our partners grow and succeed.



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High Quality Service

We prioritize route quality and network performance to ensure excellent communication experiences.



Competitive Commercial Terms

Our pricing model is designed to provide maximum value to our partners.



Reliable Connectivity

We maintain strategic relationships that support dependable service delivery.



Dedicated Support

Our team is committed to providing responsive customer and technical support.



Long-Term Partnerships

We focus on building sustainable relationships based on trust and mutual growth.



Point of Connection with All MNOs

We are directly connected with all major Mobile Network Operators (MNOs), ensuring seamless interconnect and optimal call completion rates.



Local Connection

We ensure direct local connectivity for better call quality, reduced latency, and improved customer experience.



Adequate Capacity

We maintain adequate and scalable capacity to handle high traffic volumes efficiently, ensuring reliability and service continuity.



Billing & Reconciliation

We provide accurate billing and reconciliation solutions with transparency, detailed reporting, and timely settlement to ensure financial integrity and strong partner trust.



Strong Network Infrastructure

Robust and redundant network architecture for maximum uptime and performance.



Secure & Reliable

We implement best security practices to protect data and ensure service reliability.



Scalable Solutions

Our solutions grow with your business needs, supporting expansion and long-term success.

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OUR BUSINESS PROPOSITION, COMPETITIVE ADVANTAGE, TECHNOLOGY & OPERATIONS



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BUSINESS PROPOSITION



We create value for telecom operators and carriers by **delivering quality communication solutions** that **improve efficiency, customer satisfaction, and profitability** through quality routing, responsive support, and strategic partnerships.



COMPETITIVE ADVANTAGE



- ✓ Focused Expertise in Voice & SMS Termination
- ✓ Reliable International Connectivity
- ✓ Competitive Wholesale Pricing
- ✓ Customer-Centric Service Delivery
- ✓ Flexible Partnership Models
- ✓ Strong Industry Relationships
- ✓ Scalable Solutions
- ✓ Commitment to Quality
- ✓ Billing & Reconciliation

TECHNOLOGY & OPERATIONS



We leverage modern technology and routing solutions to ensure **reliable, secure, and high-performance** services.

- ✓ Efficient Voice Traffic Management
- ✓ SMS Routing Optimization
- ✓ Traffic Monitoring
- ✓ Route Quality Management
- ✓ Network Security
- ✓ Business Continuity
- ✓ Billing & Reconciliation



GLOBAL REACH
Limitless connectivity.
Anywhere, anytime.



HIGH QUALITY ROUTES
Premium routes for
clear voice & SMS.



SECURE & RELIABLE
Your traffic is safe
with us.



24/7 SUPPORT
Our team is always
here for you.



COST EFFECTIVE
Best rates with
maximum value.

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PARTNERSHIP OPPORTUNITIES

We welcome partnerships with:



Mobile Network Operators (MNOs)



International Carriers



Voice Service Providers



SMS Aggregators



Telecom Wholesalers



Enterprise Communication Providers



Technology Partners



**TOGETHER,
WE CONNECT
POSSIBILITIES.**

OUR PARTNERS



...and other strategic partners.



**Feltem
Telecom Ltd.**

— CONNECTING BUSINESSES. —
— POWERING COMMUNICATION. —





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Global Reach. Limitless Connectivity.



• OUR BUSINESS FOCUS •



VOICE CALL TERMINATION

High-quality voice routes with global reach, maximum connectivity and superior call quality.



SMS TERMINATION

Fast, reliable and secure SMS delivery to any network, anywhere in the world.



TELECOM INTERCONNECT SERVICES

Seamless interconnect solutions that keep your business connected worldwide.

CONTACT US

Feltel Telecom Limited



Website
www.felteltelecom.com



WhatsApp
+234 704 920 8977, +234 802 125 2793



Email
contact@felteltelecom.com



RELIABLE



SCALABLE



GLOBAL



TRUSTED

Global Reach. Limitless Connectivity.